

Not mass-produced
health care.
Curated care.



DARDANELLE REGIONAL

2025 ANNUAL REPORT

Outstanding care, *curated for you.*

Dardanelle Regional Medical Center delivers care that is highly intentional and refreshingly personal, supported by expert providers, specialized services, advanced technology, and a commitment to meeting the unique needs of our communities.

Our commitment to community is at the core of everything we do. We do more than provide care. We anticipate needs, remove barriers, and create meaningful experiences for every patient, every day.

With primary care and specialty care providers, Dardanelle Regional is proud to be the community's medical center. Our team brings compassion, expertise, and purpose to every interaction. We are continually evolving to meet the needs of those we serve, strengthening access, expanding services, and delivering care that is thoughtful, personal, and built around you.

Dardanelle Regional has earned the trust of the River Valley by continually evolving to meet the needs of those we serve, strengthening access, expanding services, and delivering care that is thoughtful, personal, and built around you.

MISSION

Dardanelle Regional Medical Center is accountable to the community to provide high-quality, compassionate health care services

VISION

The vision of Dardanelle Regional Medical Center is to be recognized as the regional leader in health care excellence.

VALUES

Integrity, Compassion,
Accountability, Respect, Excellence

BRAND PROMISE

We are one team with one promise; to be bold, to be exceptional, and to answer the call. Regardless of role, each team member assists in fulfilling our mission to our community.



As President of Dardanelle Regional Medical Center, I am proud to reflect on the progress made throughout 2025. This year, we continued investing in access, technology, and highly intentional care experiences to ensure the communities we serve can receive high-quality care close to home.

Among our most significant accomplishments was the launch of our Substance Use Intensive Outpatient Program, expanding access to behavioral health services for individuals and families in our region. We also enhanced patient care by replacing telemetry monitoring systems in both acute care and the Emergency Department, providing clinicians with advanced tools to support safe, high-quality care.

Equally important to our success is the investment we make in our people. Throughout the year, we strengthened employee engagement through quarterly Town Halls, expanded dining and grab-and-go options for team members working nights and weekends, and continued monthly caregiver support groups for geriatric psychiatry families in Dardanelle and Russellville. These efforts contributed to employee engagement scores that exceeded organizational goals and a voluntary turnover rate of 11.1%, outperforming the national healthcare average of 18.5% by 7.4 percentage points.

These accomplishments reflect the dedication, compassion, and expertise of our employees, providers, and volunteers. Guided by our core values of integrity, compassion, accountability, respect, and excellence, we remain committed to delivering thoughtful, community-focused care centered on the needs of every patient we serve.



Alan Finley
President



Service Statistics



569

**TOTAL
ADMISSIONS**



12,518

**PRIMARY
CARE VISITS**



6,377

**EMERGENCY
ROOM VISITS**

- 353 pain management procedures
- 286 gastroenterology procedures
- 1,188 swing bed days
- 3,359 senior behavioral health admissions
- 12,609 intensive outpatient program sessions
- 918 sleep studies
- 1,130 ultrasounds





Our Team



AWARDS

DAISY Award:

- Jessica Vasquez, RN
- Chris Garner, LPN

BEE Award

- Jasmine Haney, Medical Assistant
- Megan Smith, Scheduling Clerk

Team Composition

ETHNICITY

White	83.8%
Black or African American	5%
Hispanic or Latino	8.7%
Asian	1.9%
Two or more races	0.6%
American Indian or	

AGE

18-25	3.8%
26-35	21.1%
36-45	23.6%
46-55	27.3%
56-64	18.6%
65+	5.6%

GENDER

Female	87%
Male	13%

Expanding Access to Care

Conway Regional specialists travel to Dardanelle to ensure convenient access to specialized care for our patients through cardiology, general surgery, orthopedics, and pain management.

1,493 SATELLITE VISITS HELD



Board of Directors

- Matt Troup, Chairman
- Mollie Parks, Chief Financial Officer
- Alan Finley, Dardanelle Regional President, Secretary
- Amanda Irby, MHA, BSN, RN, NE-BC, CEN, Chief Nursing Officer
- Rebekah Fincher, Chief Administrative Officer
- Jeff Gilkey, Board Member, Yell County Judge
- Jerry Dawson, Board Member

Yell County Board of Directors

- Jerry Dawson, Chairman
- Regina Tucker, Secretary
- David Merritt
- Avis Cotton
- Mark Thone
- Jeff Gilkey



Department Leadership

- Crystal Adams, HIM Manager
- David Brooks, Respiratory Therapy Manager
- Stephanie Chesser, Clinic Manager
- Amanda Craig, Patient Financial Services Manager
- Kaci Evans, Surgery Manager
- Dusty Fronabarger, SBH and IOP Director
- Matt Haney, Maintenance Manager
- Briana Hankins, Acute/ER Nurse Manager
- Kathy Haston Hulsey, Admin. Assistant/HR Coordinator
- Hannah Hogue, IOP Manager
- Kim Ketcherside, Case Manager
- Chris Key, Pharmacy Manager
- Amy Lynch, Diabetes Education
- Joanna Medlock, Dietary Supervisor
- Rachel Miller, Laboratory Manager
- Clark Short, Physical Therapy Manager
- Chrissy Loveless, Materials Manager
- Brandy Talley, Controller
- Adriane Travis, Radiology Manager
- Dusty Wantland, Manager of Support Services

Medical Staff Leadership

Hailey Farris, MD, Chief of Staff

Residents

PGY3: Benjamin Bower, MD, and Adeola Taiwo, MD
 PGY2: Lana Lawrence, MD, and Neeraj Dayama, MD
 PGY1: Nikolaj Brown, MD, and Puneet Kahlon, MD



Accomplishments

144 CASES OF WATER BOTTLES
DONATED TO DARDANELLE
HIGH SCHOOL

REPLACED TELEMETRY MONITORING
SYSTEM IN ACUTE CARE & ER

4.44 EMPLOYEE ENGAGEMENT SCORE

LAUNCHED INTENSIVE OUTPATIENT
SUBSTANCE USE DISORDER PROGRAM

11.1% EMPLOYEE VOLUNTARY
TURNOVER. 7.4% LOWER
THAN NATIONAL AVERAGE

24 DEMENTIA CAREGIVER
SUPPORT GROUPS HOSTED

HOSTED 4 EMPLOYEE TOWN HALLS

EXPANDED DINING ROOM MENU WITH ADDITIONAL “GRAB-N-GO” ITEMS

Community Involvement



- Dardanelle Chamber of Commerce Banquet
- Yell Fest
- Luncheon for Local Pastors
- Community Blood Drives
- Chocolate Festival
- Dardanelle Teacher's Breakfast
- Mt. Nebo Chicken Fry
- Hispanic Heritage Festival
- Dardanelle Regional Community Trunk or Treat
- River Valley Food 4 Kids Festival
- Dardanelle Christmas Tree Lighting at Gazebo
- Dardanelle Christmas Parade



479-229-4677
dardanelleregional.org

