

Provider Based Billing

If you receive care at one of Conway Regional Medical Center's "Provider Based" locations, you may be billed both a facility charge for the use of the clinic as well as a professional or physician charge for outpatient services performed by your provider as these locations are considered outpatient departments of the hospital. Consequently, you may be financially responsible for a separate deductible and co-insurance payment for the hospital services, in addition to the physician office bill.

Depending on a patient's specific insurance coverage, it is possible that some patients may pay more for services and procedures furnished at a provider-based location than they would at a free-standing facility that utilizes global billing (all technical and professional fees on the same statement). This ultimately depends on charges assessed and type of insurance coverage involved. Conway Regional is not unique in this regard. This is the national model of practice for large, integrated health care delivery systems. Under provider-based billing, these locations are considered departments of the hospital and services rendered are billed accordingly. Patients are advised to review their insurance benefits or contact their insurance provider to determine what their policies will cover and identify any out of pocket expenses.

Currently, Conway Regional Medical Center has two "Provider Based" locations:

- Conway Regional Cardiovascular Clinic - Dr. Don Steely, Dr. Lensey Scott, Dr. Deepali Tukaye
- Conway Regional NeuroScience Center – Dr. Timothy Freyaldenhoven, Dr. Keith Schluterman, Dr. Regan Gallaher and Elana Russell, APRN
- Conway Regional Advanced Pain Management Center – Dr. Brad Lindsey, Dr. Jevin Smith, Dr. Jonathan Lee