

2023 Nursing Annual Report



2023 Achievements



Community Service

Christmas Gifts

Conway Regional Patient Care Governing Congress collected gifts for Conway Human Development Center and Conway Regional Medical Center families.



Stuff the Bus School Supply Drive



Conway Regional Patient Care Governing Congress led a school supply drive for children in the Conway area.

Santa's Helpers

Conway Regional Patient Care Governing Congress partnered with Conway Police Department and Centennial Bank to donate personal care items for community members in need.



2023 BY THE NUMBERS

61 APRNs

47 Surgical Techs

511 RNs

74 Medical Assistants

41 LPNs

143 Patient Care Techs

70.89%

of all Conway Regional
nurses hold a
BSN or higher

28.02%

of all Conway
Regional Health
System RNs hold a
professional board
certification

Voluntary Turnover Rates:

21.18% APRNs

12.51% RNs

**Clinical Advancement
Program**

\$93,000

25 RNs

New Hires:

10 APRNs

71 RNs

10 LPNS

RN Residency Program

27 Participants in 2023

11.57% One-Year Turnover
Rate of RN Residents

LEADERSHIP & AWARDS

6 DAISY Awards



6 BEE Awards

Mamie's Poppy Plates
Healthcare Hero Nominee
**Sarah Duck, BSN, RN,
RNC-OB, CCE**

Faulkner Lifestyle Readers'
Favorite Nurse Practitioner
Misty Birdwell, APRN

Conway Regional Hospital Week Awards
Jessica Passmore, BSN, RN – Nursing Excellence
**Brenda Garlington, MSN, BS, RN, VA-BC – Nursing
Excellence in Research and Innovation**

40 Nurse Leaders Under 40
Codi Hawkins, MSN, APRN, FNP-BC
Harley Emery, BSN, RN

Arkansas Money & Politics'
Champions of Healthcare
Nurse Practitioner:
Angela Foster, MSN, APRN, FNP-C
Registered Nurse:
Christen Henson Peck, RN

Conway Area Healthcare Forum
Nurse of the Year:
Leisa Green, BSN, RN, MEDSURG-BC

Great 100 Nurses

Jessica Branham, BSN, RN
Collin Condit, BSN, RN, CEN, CCRN, TCRN
Julie Jones, RN
Wiltrud Tollefson, BSN, RN

Shana Kersey, BSN, RN, CPHRM
Rae Rhodes, MSN, RN, NE-BC
Rhonda Roetzel, MSN, RN, CNOR
Eryn Zimmerebner, BSN, RN



**We are committed to being the
regional leader in providing
exceptional, innovative nursing care
to those we serve.**



RESEARCH

COMPLETED

Central Line Associated Bloodstream Infections at Conway Regional Medical Center: Increasing Compliance to Decrease Incidence

Jessica Hope, DNP, APRN, AGACNP-BC, and Pamela Ashcraft, PhD, RN, PHCNS-BC

Employee Perceptions of Professional Governance

CJ Newton, MSN, RN, NE-BC, and Pamela Ashcraft, PhD, RN, PHCNS-BC
Kristi Erbach, Pharm D; Haley Krousch, MS, RD, LD; Courtney Lloyd, BSRT(R);
Morgan Ohler, BSN, RN; Ashley Condit, BSN, RN, CCRN; and Christina Ross, BSN, RN, CCRN

ONGOING

The Effects of Perioperative CHG Cloths on Post-Surgical Site Infections in C-Section Patients

Codi Hawkins, MSN, APRN, FNP-BC, and Kelly Quinn, MSN, RN

The Effect of Atherosclerotic Cardiovascular Disease Risk Estimator on Statin Initiation

Brittany Burris, DNP, APRN, FNP-C

Improving Readmission Rates Amongst Postpartum Women with Hypertensive Disorders of Pregnancy via Remote Patient Monitoring

Taylor Howe, DNP, RN, FNP-C, and Leigh Snead, DNP, RN, CHSE, CNE

Effects of a Student-Led Interprofessional Intervention on Functional Status of Individuals with Cognitive Impairment in the Community

Suzette Marks, DNP, RN, RN-BC, PMH-BC; Kerry Jordan, PhD, RN, CNS, CNL-BC; Michael Gallagher, PhD;
Melissa Allen, PhD; and Jessica Bennett

QUALITY

More than 50% of the inpatient units outperformed the national benchmark for at least three of four quarters in 2023 on each of the following nurse-sensitive clinical quality indicators:

- Total Falls
- Hospital-Acquired Pressure Injuries (HAPI) Stages 2 and Above
- Central-Line Associated Bloodstream Infections (CLABSI)
- Catheter-Associated Urinary Tract Infections (CAUTI)
- Hospital-Acquired clostridium difficile (CDIFF)
- Multi-drug Resistant Organism: MRSA

More than 50% of the ambulatory units outperformed the national benchmark for at least three of four quarters in 2023 on each of the following nurse-sensitive clinical quality indicators:

- Injury Falls
- Total Falls
- Patient Burns
- Surgical Errors
- Door-to-Balloon (STEMI)
- Door-to-Needle (Stroke)

EXTERNAL DISSEMINATION OF SCHOLARLY WORK

Kappa Rho Research Day at the University of Central Arkansas on April 18, 2023

Original Research

Keeping the Flow Patency in Peripherally Inserted Central Catheters
Brenda Garlington, MSN, BS, RN, VA-BC, and Cynthia Webster, BSN, RN

Staffing Paramedics in the ED: Opinions and Acceptance Among Nurses
Meg Prince, MSN, RN, NE-BC, CNL, and Kennady Stone, BSN, RN, CEN

Central Line Associated Bloodstream Infections at Conway Regional Medical Center: Increasing Compliance to Decrease Incidence
Jessaca Hope, DNP, APRN, AGACNP-BC

RN Residency Program EBP Projects

Effectiveness of Metronome Use in CPR
Madeline Graff, BSN, RN, and Jamie Montgomery, BSN, RN

Patient to Nurse Ratios: When Less is More
Callie Cole, BSN, RN

EBP Projects

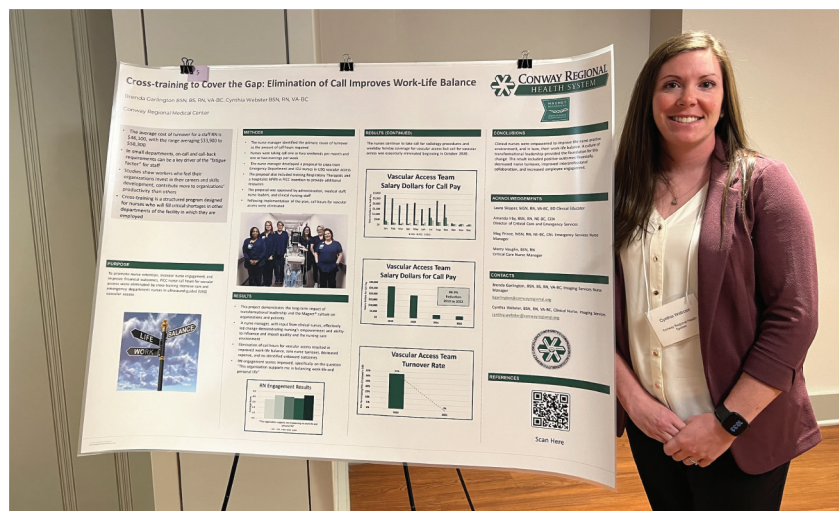
Cross-Training to Cover the Gap: Elimination of Call Improves Work-Life Balance
Brenda Garlington, MSN, RN, VA-BC, and Cynthia Webster, BSN, RN, VA-BC

Diversity, Equity, and Inclusion: A Head Above the Rest
Mercy Vaughn, BSN, RN, CNML, and Amanda Irby, MHA, BSN, RN, NE-BC, CEN

STEMI: It Takes a Village
Paula Weatherley, BSRT (R), and Mary Ansel, BSN, RN

Don't Take My Vent!
Shana Kersey, BSN, RN, and Gabe Gartman, BS, ADN, RN

Structure Saves Lives: Dropping CLABSI Rates in ICU
Gabe Gartman, BS, ADN, RN, and Will DenHartog, BSN, RN



EXTERNAL DISSEMINATION OF SCHOLARLY WORK CONT.

UAMS College of Nursing

May 11, 2023

Central Line Associated Bloodstream Infections at Conway Regional Medical Center: Increasing Compliance to Decrease Incidence (Original Research)

Jessaca Hope, DNP, APRN, AGACNP-BC

International Emergency Nursing

July 7, 2023

How Exposure to Paramedics Changes Nurses' Perceptions About Working with them in the Emergency Department (Original Research)

Meg Prince, MSN, RN, NE-BC, CNL; Amanda Irby, MHA, BSN, RN, NE-BC, CEN; and Holly Langster, DNP, FNP-C, HCA, CENP

ANCC National Magnet Conference®

October 12 – 14, 2023

Cross-Training to Cover the Gap: Elimination of Call Improve Work-Life Balance (EBP Project)

Suzanne Harris, MS, BA, BSN, RN, NE-BC

SERVICE

More than 50% of the inpatient units outperformed the national benchmark in every quarter of 2023 on each of these patient experience categories:

- Care Coordination
- Careful Listening
- Courtesy and Respect
- Patient Education
- Patient Engagement
- Patient-Centered Care
- Responsiveness
- Safety
- Service Recovery

More than 50% of ambulatory units with five or more clinical RNs outperformed the national benchmark in every quarter of 2023 on each of these patient experience categories:

- Care Coordination
- Careful Listening
- Courtesy and Respect
- Patient Education
- Responsiveness
- Safety

